

Sandoz General Privacy Policy / Privacy Notice

Sandoz US Inc. (“Sandoz”) is committed to protect personal information (any information which relates to an individual and allows that person to be identified, a “Personal Information”) and being transparent about its collection and use. We invite you to read this Privacy Notice which will provide you with information on how Sandoz, collects, holds, uses, and shares Personal Information.

Our Address

Our office is at 100 College Rd West, Princeton NJ 08540, U.S.

For which purposes we may collect, hold, and use Personal Information?

For Patients and other Beneficiaries of Healthcare Services

Primary purposes. It is necessary to create and maintain correspondence with you to meet the collection’s main objectives. If you do not agree with these purposes, the actions described will not be executed. Such purposes are: (i) to participate in patient programs or clinical research; (ii) to participate and collaborate on different events and health related forums, whether face to face or remote (digital); (iii) to integrate databases according to the other purposes described herein; (iv) to comply with the applicable laws, including adverse events reporting; (v) if applicable, to maintain the contractual relationship; (vi) in some cases, Sandoz may perform actions to confirm, through third parties, the veracity of the provided data; and (vii) to grant access to our premises and/or perform surveillance activities within such places.

Secondary or complementary purposes. Not necessary to fulfill the main objective of the collection. Additionally, your Personal Information may be used: (i) to invite you to participate in different programs, events, forums and conferences related to health, or cultural topics either in person or remotely; (ii) to provide and / or send you health-related information; (iii) for, after coding and / or anonymizing the data, adding them to others and performing statistical analyzes, generating information models and / or profiles of current and predictive behavior and / or clinical or scientific research; (iv) participate in surveys; (v) to comply with our internal processes; and (vi) to follow up on adverse events that have had to be reported in accordance with applicable legislation.

For Health Care Professionals

Primary purposes. It is necessary to create and maintain correspondence with you to meet the collection’s main objectives. If you do not agree with these purposes, the actions described will not be executed. Such purposes are: (i) in order for you to participate in patient programs and / or clinical research programs; (ii) in order for you to participate and / or collaborate in diverse events or health related forums, either face-to-face or digital (remote); (iii) to integrate databases according to the other purposes described herein; (iv) to comply with the applicable legislation; (v) to maintain the legal relationship that may be generated; (vi) in some cases, Sandoz may take the actions it deems necessary, in order to verify, directly or through third parties, the veracity of the data provided; and (vii) allow you access to any of our premises and/or perform surveillance activities within such places.

Secondary or complementary purposes. Not necessary to fulfill the main objective of the collection. Additionally, your Personal Information may be used for: (i) marketing, advertising and/or commercial prospecting; (ii) get to know you better and contact you to offer you medical and health information and, where appropriate, other products and/or services of our own or of any of our affiliates, subsidiaries, holding companies, associates, or third parties as well as, in some cases send you free products materials to help you care for your patients; (iii) to invite you to participate in different programs, events, forums and conferences related to health, or cultural topics which may be in person or digital (remote); (iv) to perform statistical analysis, to generate information models and/or profiles of current and predictive behavior and to participate in surveys; (v) to improve our communications, publications, research and/or product development processes; and (v) to follow up on adverse events that have had to be reported in accordance with applicable legislation.

General Public Data (those people who do not fit into the two previous categories):

Primary purposes. It is necessary to create and maintain correspondence with you to meet the collection's main objectives. If you do not agree with these purposes, the actions described will not be executed. Such purposes are: (i) in order for you to participate and / or collaborate in diverse events or health related forums, either face-to-face or digital (remote); (ii) to integrate databases according to the other purposes described herein; (iii) to comply with the applicable legislation; (iv) to maintain the legal relationship that may arise; (v) in some cases, Sandoz may take the actions it deems necessary, in order to verify, directly or through third parties, the veracity of the data provided; and (vi) allow you access to any of our premises and/or perform surveillance activities within such places.

Secondary or complementary purposes, not necessary to fulfill the main objective of the collection: Additionally, your Personal Information may be used: (i) to invite you to participate in different programs, events, forums and conferences related to health, or cultural topic, either in person or remotely; (ii) to provide and / or send you health-related information; (iii) participate in surveys; and (iv) perform analysis on the use of our web pages.

Personal Information and Children

Most of the services available on this site are intended for persons 18 years of age and older. Any individual who requests information about a medicine indicated for use in children must be 18 or over. We will not knowingly collect, use, or disclose personal data from a minor under the age of 18, without obtaining prior consent from a person with parental responsibility (e.g., a parent or guardian) through direct off-line contact. We will provide the parent with (i) notice of the specific types of personal data being collected from the minor, and (ii) the opportunity to object to any further collection, use, or storage of such information. We abide by laws designed to protect children.

What Personal Information we may collect, store, access and process?

The categories of Personal Information that we may collect, store, access and process in a database are subject to be processed are: (i) identification data (including photographs, voice and/or video); (ii) contact data (in this case we will request an email to simplify, corroborate and respond to your exercise of rights); (iii) job data; (iv) academic and/or professional data; (v) migratory data; (vi) health data classified as sensitive; (vii) financial data; (viii) information about your interactions with Sandoz (including

communications, without restriction, surveys, use of our sites and applications, etc.); and (ix) biometric data categorized as sensitive.

Personal Information used for website usage analytics: We may also collect, store, access and process Information about your visit to this website, such as the pages you visit, the website you came from and the searches you perform. We may use such information to help improve the contents of the site and to compile aggregate statistics about people using our site for our internal usage statistics and market research purposes. In doing this, we may install "cookies" or similar technologies that collect the domain name of the user, your internet service provider, your operating system, and the date and time of access. Cookies are created and stored on the user's computer, phone or other devices when the user's browser loads a particular website. Every time the user goes back to the same website, the browser retrieves and sends this "cookie" file to the website. Cookies are useful because they serve key purposes like helping a website remember your preferences and settings, performing analytics to improve services, serving you relevant content or advertisements and authenticating you on the websites. Cookies do not damage your computer. You can set your browser to notify you when you receive a cookie, this will enable you to decide if you want to accept it or not. You can also refuse cookies altogether. However, if you do not accept our cookies, you may not be able to use all functionalities of our website. When you visit our websites, you may be presented with a cookie-setting banner that allows you to manage the settings and accept or deny the cookies. It is legally permitted to store cookies on your machine if they are essential to the operation of the website, but for all other types of cookies we need your permission to do so. On Sandoz websites, you have the option to consent to the use of cookies by using Cookie Settings banner that pops up while visiting the website for the first time or manage these settings anytime later. This cookie policy gives you the option of accepting or denying your consent to every category of cookies (except the necessary cookies). Please refer to our Cookie Settings to learn more about what types of cookies we use (the purpose they serve, their lifespan, and their provenance) and how you can manage your preferences.

Certain of our Services, including websites, may use the web analysis service "Google Analytics" from Google LLC, of 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google") to optimize them. Google uses this information obtained by the cookie to save a profile of which pages you have visited within a session. The information generated by the cookie about the use of the Services is transmitted to Google servers and stored there. To increase the security of your Personal Information, we use the "anonymize IP" function or other features provided by Google to keep you anonymous. For more information on how IP anonymization works, click <https://support.google.com/analytics/answer/2763052>. Google will use this information on our behalf to evaluate your use of the website, to compile reports on website activity for us and to provide us with other services relating to website activity and internet usage. Sandoz uses the data received from Google Analytics for business planning, for its own business activities and for marketing measures to better understand how the content of our web services and the associated experience can be improved.

Certain of our websites also use OneTrust cookies to enable you to manage the cookies easily and help us to obtain your consent for our placement and use of cookies on your device. We need these cookies to remember the choices that you have made regarding cookie settings.

The legal basis for the processing of your Personal Information when we do website analytics is your consent or our legitimate business interests.

Other tracking technologies. We may use cookies or other tracking technologies (also known as action tags, single-pixel GIFs, clear GIFs, invisible GIFs and 1-by-1 GIFs) provided by third party advertisement companies to provide relevant advertisements (interactive or non-interactive) to you based on your interests or browsing history. Typically, we use the services of social media companies and other third-party advertisement companies to collect information like your browser details, unique client ID etc. so that we may serve you ads on our websites and on other websites you may use. Please refer to our Cookie Settings to learn more about our marketing or advertisement cookies and manage your preferences.

Our Services, including websites, may use Google Tag Manager (“GTM”) which is a tag management system operated by Google to manage JavaScript and HTML tags used for tracking and analytics on websites. Tags are small code elements that, among other things, are used to measure traffic and visitor behavior: to understand the effect of online advertising and social channels; to set up remarketing and orientation towards target groups; and to test and optimize websites. GTM makes it easier for us to integrate and manage our tags.

We may use other technologies including the tags that may collect some of your information like IP address to support website analytics offered by the providers.

Who may have access to your Personal Information and to whom they may be transferred?

We will not sell, share, or otherwise distribute your Personal Information to third parties except as provided in this Privacy Notice. We may share your Personal Information with other Sandoz affiliates worldwide. Personal Information may also be transferred to third parties who act for or on our behalf, for further processing in accordance with the purpose(s) for which the data were originally collected or may otherwise be lawfully processed, such as services delivery, evaluating the usefulness of this website, marketing, data management, or technical support.

Personal Information collected from you may also be transferred to a third party or a part of it and the customer data connected with it is sold, assigned, or transferred, in which case we would require the buyer, assignee or transferee to treat Personal Information in accordance with this Privacy Notice.

Also, Personal Information may be disclosed to a third party if we are required to do so because of an applicable law, court order or governmental regulation, or if such disclosure is otherwise necessary in support of any criminal or other legal investigation or proceeding here or abroad.

Will we share your Personal Information outside your province or country of residence?

The Personal Information we collect from you may also be processed, accessed, or stored in a province, state or country outside the province or country where we are located, which may not offer the same level of protection of Personal Information.

If we transfer your Personal Information to third party in other jurisdictions, we will make sure to protect your Personal Information by:

- applying the level of protection required under the local privacy laws that apply to us,
- acting in accordance with our policies and standards.

You may request additional information in relation to international transfers of Personal Information and obtain a copy of the measures put in place by exercising your rights Privacy Web Form <https://sandoz-privacy.my.onetrust.com/webform/639a8c14-a915-4cdd-af16-67127df13247/79b82c24-0e30-4d20-bfe1-e83ea39f6a2d>

For intra-group transfers of Personal Information, we've adopted, internal agreements and tools to ensure effective levels of data protection relating to transfers of Personal Information.

Consent

We will obtain your permission to collect, use, and disclose Personal Information, except in certain cases where permitted by applicable laws. Your consent can be given in writing, verbally or electronically.

You will have a clear opportunity to decide if you will consent to our use of your Personal Information for secondary purposes. You may also withdraw your consent to our use of your Personal Information for secondary purposes.

How do we protect your Personal Information?

We have implemented appropriate technical and organizational measures designed to provide an adequate level of security and confidentiality for your Personal Information. The purpose of these measures is to protect Personal Information against accidental or unlawful destruction or alteration, accidental loss, unauthorized disclosure, or access and against other unlawful forms of processing.

These measures consider the state of the art of the technology, the costs of its implementation, the nature of the data and the risk of the processing.

To ensure the security and confidentiality of Personal Information that we collect online, we use data networks protected, inter alia, by industry standard firewall and password protection. While handling your Personal Information, we take measures reasonably designed to protect that information from loss, misuse, unauthorized access, disclosure, alteration or destruction and against other unlawful forms of processing.

How long do we store Personal Information?

We will only retain your Personal Information for as long as necessary to fulfil the purpose for which it was collected or to comply with legal or regulatory requirements.

When this period expires, your Personal Information is removed from our systems and repositories.

Personal Information collected and processed in the context of a dispute are deleted or archived (i) as

soon as a settlement has been reached, (ii) once a decision in last resort has been rendered or (iii) when the claim becomes time barred.

What are your rights and how can you exercise them?

You have rights regarding your Personal Information. These rights may change depending on where you are located, and they may not apply to all types of Personal Information. In most cases most individuals have the following rights:

Access, deletion and rectification

You may access the Personal Information we hold about you and, where appropriate, request that we rectify it as permitted or required by law or provide written comments. You may also request the deletion of outdated, obsolete, or inappropriate information.

Consent withdrawal

You may also withdraw your consent to the use and disclosure of Personal Information collected about you. Depending on the circumstances, your withdrawal of consent may prevent us from providing you, or continuing to provide you, with some products and services.

Subject to certain exceptions provided by law, the aforementioned rights may be exercised through the following site Privacy Web Form (<https://sandoz-privacy.my.onetrust.com/webform/639a8c14-a915-4cdd-af16-67127df13247/79b82c24-0e30-4d20-bfe1-e83ea39f6a2d>) or in writing, by submitting the request to the physical address described at the beginning of the Privacy Notice.

Any request to delete Personal Information will be subject to the ethical and legal obligations to which we are bound with respect to document reporting, storage and retention. We may take reasonable steps to verify your identity before giving you access to your Personal Information or making corrections thereto.

If you have a question or want to exercise the above rights, you may contact us here.

Contact

If you wish to contact us regarding our use of your Personal Information, please email us at sandoz_global.dpo@sandoz.com, including the following information, so that we may efficiently respond to your request and so that we may identify you and the subject of your request:

- information to verify your identity;
- your relationship and/or interactions with us (as applicable); and
- the specifics of the information you would like us to provide, or you want us to take action upon.

State Specific Notices

Additional State-Specific Information for United States Residents

Some states (including but not limited to California, Nevada, and Texas), have state specific rights for their residents. <https://www.us.sandoz.com/State-Specific>

How will you be informed of the changes to our Privacy Notice?

Note that we may periodically change, modify, add, remove, or otherwise update this Privacy Notice from time to time by posting a new Privacy Notice on this website. If we make any changes, the updated Privacy Notice will be posted on this page of Sandoz US Site with a revised effective date.

Revised Effective Date: June 26, 2024.